

HOLLYHOCK

Position: Registered Massage Therapist & Bodywork Practitioner

Reports to: Retail and Bodywork Manager

Start Date: TBD

Hours and Location: Full or Part-time, Seasonal (May-October) on Cortes Island

Wage: \$38 - \$48 per hour depending on experience

ABOUT US

Hollyhock exists to inspire, nourish, and support people making the world better. From our humble beginnings in 1982 as a project of Greenpeace founders and human potential movement leaders, Hollyhock has been transforming North American society for over 37 years. Hollyhock catalyzes connection, personal growth, and progressive social change. We run about 100 programs and conferences per year on our Cortes Island campus and in Vancouver, BC.

ABOUT THE ROLE

Bodyworkers play an integral role in deepening and enriching the overall Hollyhock experience by offering a wide array of specialized bodywork services to guests, presenters, volunteers and staff. This frontline role requires exceptional skill, presence and sensitivity to the unique needs of a wide variety of clients. As key members of the Retail & Bodywork team, bodyworkers also require strong organizational skills, superior interpersonal communication, and a high degree of flexibility and dependability. All bodyworkers are directly responsible to the Retail & Bodywork Manager, and are hired on a commission basis.

ABOUT YOU

As a Hollyhock bodyworker, you enjoy being part of an organization that promotes health, wellness and personal growth in the development of strong social leaders and change makers. You are committed to superior customer service and bringing positive energy to the Retail & Bodywork team. You are highly qualified, energetic, and motivated to create an exceptionally positive guest experience. You are skilled and experienced in offering a wide range of modalities such as: Swedish Massage, Deep Tissue, Hot Stone, CranioSacral Therapy, Lymphatic Drainage, Reflexology, Thai Yoga Massage, etc. You understand the importance of maintaining a peaceful and relaxing studio space where genuine healing can occur. You are professional, respectful, organized, and highly reliable. You communicate cordially with guests at all times and have an ability to work enthusiastically and cooperatively as part of a team.

KEY RESPONSIBILITIES

- Provide high-quality bodywork sessions to a wide variety of clients including Hollyhock guests, islanders, volunteers, and staff members
 - Liaise with Store / Front Desk in a timely and cordial manner regarding bodywork bookings, changes, and cancellations
 - Adhere to policies and procedures in the Bodywork Department Manual regarding bodywork studio practices, professionalism and client relations, and time off requests
 - Submit complete and accurate timesheets and supply reimbursement forms to the Retail & Bodywork Manager on the last day of each pay period
 - Check Bodyworker Store Mailbox regularly for gratuities and other correspondence
 - Arrange shift coverage well in advance of approved time off
 - Complete a self-directed evaluation annually
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QUALIFICATIONS

- Requires a diploma/degree/certification in modalities being offered
 - Preference will be given to applicants with four or more years of experience (spa, clinic, private practice or resort settings)
 - Experience giving bodycare treatments (e.g. facials, oil wraps, etc.) is an asset
 - Registered Massage Therapist (RMT) status in BC is a strong asset
 - Excellent client service, communication and organizational skills
 - Strong time management skills and superior reliability
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WORKING CONDITIONS

- In an open, public environment
 - Most sessions are offered in a dedicated Bodywork Studio
 - This work can be strenuous and requires standing for long periods of time
 - Bodyworkers can expect a varied work schedule including weekends, evenings and statutory holidays. Flexibility and adaptability to changing needs are essential
 - Strong personal integrity and the maintenance of strict confidentiality are critical
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SAFETY

- Maintains procedures that ensure the safety and well-being of guests and staff
 - Possesses awareness of how to implement safety related tools and procedures
 - Ensures completion of all incident reports in a timely manner
 - Attends monthly departmental safety meeting
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APPLY

This position is open until it is filled. Please get your application in as soon as possible.

Apply by emailing elizabeth@hollyhock.ca with your resume and cover letter.

Please note: only short-listed candidates will be contacted.

Hollyhock is committed to creating a fair and respectful environment that protects and promotes human rights. Hollyhock believes that a workforce that reflects the diversity of the communities we serve strengthens our ability to achieve our mission. We strongly encourage applicants of all genders, ethnic and cultural backgrounds, sexual orientations, abilities, and with a range of life experiences to apply.